



Reservation and Cancellation Policy

- **Sedan:** Minimum 2 hours reservation required on hourly basis.
If client cancels before 2 hours prior to charter date/time-**no penalty**.
If client cancels less than 2 hours prior to charter date/time-**75% of 2 hour minimum** is charged.
- **SUV:** Minimum 3 hours reservation required on hourly basis.
If client cancels before 3 hours prior to charter date/time-**no penalty**.
If client cancels less than 3 hours prior to charter date/time-**75% of 3 hour minimum** is charged.
- **Stretch Limo:** Minimum 3 hours on weekdays, 4 hours on weekends reservation is required.
If client cancels trip before 24 hours prior to charter date/time-**no penalty**.
If client cancels between 24 hours to 8 hours prior to charter date/time-**50% of minimum** is charged.
If client cancels within 8 hours prior to charter date/time-**75% of 3 hour minimum** is charged.
- **Stretch Limo for Proms/Wedding:** Minimum 6 hours prom reservation required.
Minimum 4 hours wedding reservation required.
All Prom jobs require **50% deposit non refundable**.
If client cancels 7 days or less prior to charter date-**75% of Prom / Wedding package** will be charged.
- **Van:** Minimum 3 hours reservation required.
If client cancels 4 hours prior to charter date/time-**no penalty**.
If client cancels between 4 hours to 2 hours prior to charter date/time-**\$75 cancellation fee** will be charged.
If client cancels less than 2 hours prior to charter date/time-**75% of 3 hour minimum** is charged.
- **Mini-Bus:** Minimum 4 hours reservation required.
If client cancels between 24 to 12 hours prior to charter date/time-**\$100.00 cancellation fee** is charged.
If client cancels between 12 hours to 6 hours prior to charter date/time-**50% of 4 hour minimum** is charged.
If client cancels less than 6 hours prior to charter date/time-**75% of 4 hour minimum** is charged.
- **Coach:** Minimum 6 hours reservation required.
If client cancels 30-15 days prior to charter date/time-**no penalty**.
If client cancels before 14 days of charter date/time-**\$100 cancellation per coach** charge will apply.
If client cancels within 14 days of charter date/time-**100% of 6 hour minimum** is charged.

*******Credit Card required for all reservations/bookings.*******